

Benefits

About the Cash Services Program

The Cash Services program fulfills coin and currency orders, deliveries, returns and replenishes ATMs.

Evaluating Programs

Because it is the bedrock of your credit union's service to members, a high-quality coin and currency program must be dependable and efficient. A few key factors may distinguish the right choice. Ask:

- What tasks must my staff handle?
- How many contracts with individual vendors must be established?
- What type of support do you provide? What services are excluded?

Advantages of Alloya's Program

Credit unions cite the following benefits when asked to summarize the Alloya difference.

▲ Reduce Efforts

- ✓ This program simplifies processes and eliminates dependence on multiple vendors.
- ✓ Courier service for deliveries and returns is available, so all aspects of cash services are handled.
- ✓ Alloya's program eliminates the need to use a third-party vendor for coin returns.
- ✓ Costs for all services are settled automatically through the credit union's existing transaction account.
- ✓ The online ordering process is simple and flexible as opposed to other providers' restrictions.

▲ Save Money

- ✓ Due to significant business volume, Alloya's aggregated pricing is favorable.
- ✓ There is no need to fund additional accounts to maintain coin and currency services.
- ✓ All aspects of cash services are included in the price.
- ✓ Online orders and standing orders may be placed at no extra charge.

▲ Save Time

- ✓ A single point of contact is easier to maintain than multiple vendor relationships.
- ✓ Online ordering is quick and easy.
- ✓ Alloya's staff handles operational issues, research and provides ongoing support for the credit union.

▲ Peace of Mind

- ✓ Limit the danger of running out of cash with next-day delivery, available in most regions.
- ✓ Program flexibility favors the credit union; others may not accommodate last minute deliveries or date changes.
- ✓ Dedicated cash services staff answer questions and resolve issues.

Learn More

Contact your Senior Business Consultant for more details and an overview of the set-up process. If you are not currently a member, please email solutions@alloyacorp.org to be connected with a team member.