

Benefits

About Images Direct

Images Direct enables account holders to view images of the front and back of cleared share drafts when logged into their home banking accounts. These images can also be printed. Credit unions which use Alloya Corporate FCU for share draft processing are eligible to offer Images Direct to their members.

Evaluating Programs

While the programs offered by Alloya Corporate offer extensive features and support, programs offered by other providers vary. Ask...

- Which home banking vendors are supported by your product? Are there limitations?
- Does your product feature next-day availability of share draft images? If not, when are the images available?
- If credit union staff needs to research an item, what tools are provided? What criteria can be searched?

Advantages of Alloya's Program

Credit unions cite the following benefits when asked to summarize the Alloya difference.

▲ Reduce Effort

- ✓ By providing hands-on access to members so they can view checks that have cleared from their accounts, the time and effort required from staff for these duties is minimized.
- ✓ Alloya provides access to check images for the time period allowed by the home banking vendor.

▲ Peace of Mind

- ✓ The most popular software packages offered by home banking vendors are supported.
- ✓ Our team of professionals supports your credit union throughout implementation and thereafter.
- ✓ Online training is provided to credit union staff.
- ✓ Your credit union determines the length of time images will be available to members (in conjunction with your home banking provider).

▲ Satisfy Members

- ✓ Since this service is accessible via any internet-connected personal computer, 24/7, Images Direct offers an attractive value to account holders.
- ✓ Members are able to quickly and easily access images of recently cleared share drafts and also research checks drawn in the past.

Learn More

Contact your Senior Business Consultant for more details and an overview of the set-up process. If you are not currently a member, please email solutions@alloyacorp.org to be connected with a team member.